



Quality Policy

Laboratory Imaging s.r.o. is a company with broad expertise in microscopy, image processing and analysis. We develop, produce and sell high-quality laboratory systems for scientific, biomedical, forensic and industrial imaging.

The company was founded in 1991 and has been steadily growing since then. In 2003, Laboratory Imaging moved to its own building - a small factory from the early twentieth century. In order to fully meet the needs of the company, the building was extended in 2009 by a training room for users and distributors.

Our products have always been labeled LUCIA, which quite well describes the company. It is an abbreviation of English words "Laboratory Universal Computer Image Analysis". However, the largest member of our product family is the software package NIS-Elements developed for Nikon Corporation.

The main principles of the company are maximum customer satisfaction in the quality of services provided, continuous fulfillment of customer expectations, dealing with respect and openness and continuous improvement of provided services.

We cooperate with our suppliers and subcontractors in the implementation and application of new technologies on the principle of long-term partnership, which benefits all interested parties, but especially our customers.

We achieve success only through our own performance, therefore we encourage entrepreneurs in each of us and continually improve the quality of our services. As we continue to grow, we are looking for new markets and new opportunities to win and retain customers.

Top management has developed, implemented and maintains procedures appropriate to the purposes and context of the organization's strategic focus, committing itself to operative responses to relevant customer requirements, in particular by addressing risks and opportunities that will impact product and service compliance and thereby continuously increase customer satisfaction. In doing so, senior management will consistently demonstrate its leadership and commitment, and will continually identify, understand and continually meet the requirements of laws and regulations.

We will lead the organization to sustainable prosperity, constantly improving professional level and quality that will always satisfy our customers. In order to fulfill the set quality policy, we undertake to continually improve the quality management system. We undertake to maintain the Quality Policy as accessible and continually maintained up-to-date documented information. We will continually communicate the quality policy with the employees and relevant stakeholders in order for them to understand and to fulfill the requirements.

22. February 2024, Prague



A handwritten signature in blue ink that reads 'Mikeš'.

Mgr. Dalibor Mikeš
Executive Manager